



## **Great Divide Keg Purchase and Return Policies**

### **-- Purchasing a Keg from Great Divide --**

All kegs must be reserved 24 hours in advance. You can reserve a keg by emailing [BeerOrders@greatdivide.com](mailto:BeerOrders@greatdivide.com). All kegs must be returned within 30 days of pickup. We will not honor deposit refunds past 30 days and an extra \$60 will be charged to the credit card for lost property. If you know you will need more than 30 days with your keg, we can make a special note on your deposit slip and waive the extra \$60 charge. We do not refund kegs, even if the beer was never tapped.

Reservations need to include a date the keg will be picked up. Pick-ups must occur during regular Barrel Bar hours of operation (see "Visit" section of website for current hours). If you miss your reservation, you have 7 days to pick up the keg before it is returned to inventory and a new reservation will need to be made. If you know you are going to miss your reservation, please email to let us know so that we can update the reservation for you.

Please keep in mind that if you pick up your keg during busy bar hours, it may take extra time for the bartenders to assist you. Ideal pick up times are M-F 3pm-6pm or any day closest to opening (12pm) as possible. Weekends are extremely busy.

There is a \$100 deposit for all kegs and a \$40 deposit for hand pumps, no exceptions. To receive your deposit back, you must present the same credit card that you purchased the keg with. We will not return a deposit on another credit card.

### **-- Directions for Pick Up --**

All keg pick ups and returns take place at the Barrel Bar, [1812 35th St. Denver, CO 80216](https://www.greatdivide.com/locations/denver). You may park your car in the fire lane (please use your hazards) on 35th St. Please back your car up to the outside staircase, this is where the bartenders will help load your vehicle. Head inside to the bar and let a bartender know you have a keg reservation. They will check you out and retrieve your keg as quickly as possible. Please note: if you pick up during busy bar hours it may take extra time to get your keg ready.

### **-- Returning and Exchanging Kegs to Great Divide --**

As mentioned previously, kegs must be returned within 30 days of pick up unless more time was noted on your deposit slip and you must present the same credit card used to purchase the keg in order to receive your deposit. We do not refund kegs, even if the beer was never tapped. If you want to exchange your keg (previously purchased at Great Divide) you may do so. A note will be made on your deposit slip of the exchange. This must happen within the 30 day policy unless otherwise noted. A 24 hour notice is still required for an exchange reservation. We do not accept keg exchanges in lieu of the \$100 deposit of kegs that were not originally purchased from Great Divide.